



## What is Hootsuite?

Hootsuite is a site that assists in managing and organizing multiple social networks. Allowing you to see many sites at once. You can schedule posts in advance and create reports using the analytical tools provided. Additionally, you can create custom targeted searches on the social networks that you have connected. Hootsuite makes it easier to monitor what is being said about your brand and to connect with your audience with the custom dashboards

## Creating an Account:

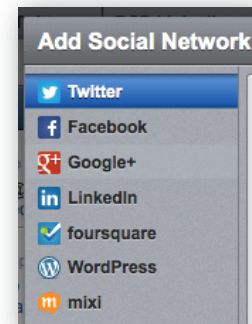
To begin, visit <https://hootsuite.com/> and choose between a free or “pro” account for \$9.99/month. A free account allows you to schedule posts, customize your dashboard, save searches, manage/post to multiple social networks at once while the paid version adds the ability to manage networks across teams, generate social media reports, batch upload scheduled tweets, and more.

*Power Tip: We recommend starting with a free account to be sure that Hootsuite is a good fit for you then upgrading to a paid version.*

## Adding Social Networks:

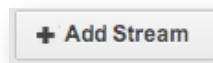
Connecting your social networks allows you to access and create streams. Do this by clicking “add a social network” or “connect with Twitter.” Since you can manage many social networks and streams, many combine their personal and business networks on one Hootsuite account.

*Power Tip: If you connect your personal accounts, double check to which account you are posting to prevent any social media disasters.*



## Tabs:

Using tabs is the easiest way to organize your dashboard. Tabs help separate and categorize networks and apps for easier viewing. Within the tabs, streams are an additional way to organize your networks and content.

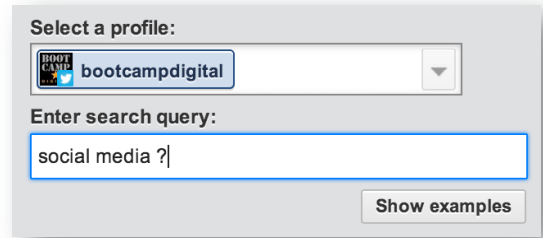


## Streams:

Streams are customizable and self-contained within your tabs. you can create streams to view profiles, keywords, mentions, and much more. This allows you to better connect with your audience and keep track of who’s talking about you. If you’re planning an event, consider creating a stream of the participants, the hashtag you are using for the event, and more.

*Power Tip: If your brand is often spelled incorrectly, create streams for the spelling variations to make sure you don’t miss anything.*

Unlike searching on other social networks, once streams are set up, they automatically update. For example, a stream of Tweets that include the words “social media” and a question will continually update and display the most recent Tweets featuring those keywords.



### Scheduling Posts:

Scheduling posts in Hootsuite allows you to plan ahead and be more efficient. To schedule posts, create your post and then select which social network you want to post to – the options will appear in a drop down.



To schedule posts, click on the calendar icon below the text box and select the date and time you want the post to go out. You can view all of your scheduled posts by creating a stream of scheduled messages for your networks.



*Power Tip: While you can post the exact same thing on multiple networks at once, you want to customize for each network to maximize the impact.*

### Custom Reports \*Pro Version Only:

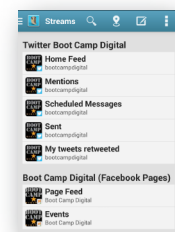
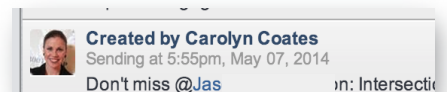
Hootsuite allows you to create customizable reports to better understand your audience and the results of your social media efforts. Begin by clicking the analytics tool on the left side toolbar and build your custom report. Hootsuite allows you to edit continuously and export as a PDF.



With Hootsuite analytics, you can track brand mentions on Twitter, measure profile growth, examine Facebook demographics, and much more.

### Hootsuite Teams \*Pro Version Only:

Teams on Hootsuite allow multiple contributors to manage multiple social networks with custom dashboards. Available in the paid versions of Hootsuite, take advantage of collaborative opportunities by assigning messages within Hootsuite to their team members to improve engagement as well as see who has scheduled posts. Under one organization you can add many team members and control the right level of access for each member.



### Efficiency Tools:

Most mobile smart phones and tablets have applications for Hootsuite. Now you have the ability to manage your social media accounts anytime, and anywhere while on the go. Make sure you only give access to members of the team that are responsible.